

1. These conditions apply to all guests attending Christmas programme events (Event).

2. All Events are subject to availability.

3. All provisional programme bookings must be confirmed within seven days of booking and a deposit of  $\mathfrak{L}10$  per person paid within 2 weeks.

4. All balances must be paid in full prior to 1 November 2023

5. All bookings made after this date must be paid in full within seven days of booking or, if the booking is less than seven days from date of the Event, payment in full is required immediately.

6. The rate for the Event and any accommodation shall be the rate detailed in the confirmation of booking supplied by the hotel, which may be sent by fax, post or email.

7. All prices shown are inclusive of VAT, but may be subject to any other relevant taxes/levies at the current prevailing rate in force on the date of the Event. Prices advertised are subject to change prior to booking.

8. Except as set out below, we regret that all payments received, including deposits, are non-refundable and non-transferable.

9. We regret that should your party size decrease in numbers, payments (including deposits) cannot be offset against food, beverage or accommodation.

10. If the final amount is not settled in advance (see terms in clause 4 above) the hotel reserves the right to cancel the booking.

11. In the unlikely event that the hotel is obliged to cancel the Event, all monies will be refunded or an alternative date offered.

12. Special requests (e.g. dietary requirements) must be made known to the hotel at least 14 days before the Event.

13. No additional food or beverage of any kind is permitted into the hotel by party organisers or guests.

14. Any Accommodation booked shall be subject to our hotel terms and conditions.

15. Challenge 25 - Please note we operate a proof of age policy where the only ID we accept is a valid passport or a European photographic driving licence.

16.For bring a party events and larger festive lunch bookings please note that that this will be in line with current government guidelines in place at the time of the event

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